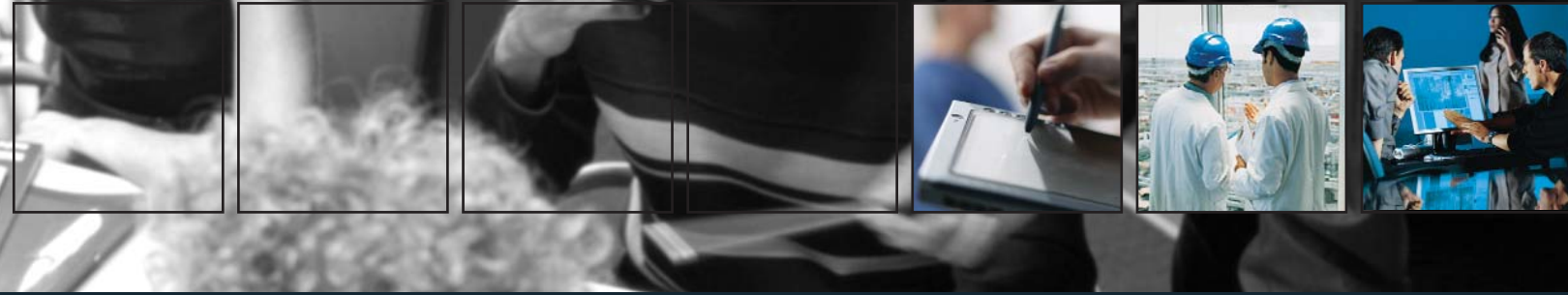


CS STARS

STARS™ ENTERPRISE™



STARS™ Audit™

Improve business audits and compliance assessments, manage action plans, and monitor your organization's progress.

STARS Audit is designed to increase audit efficiency and consistency while improving risk identification and action plan management.

STARS Audit is designed to automate and improve compliance assessments and all types of business audits. Formerly known as TrendTracker, this software delivers tools that help organizations streamline audit processes, identify program deficiencies, measure progress, and enhance risk control strategies.

- Intuitive, easy-to-use interface
- On-site data collection
- Consistent audit recommendations
- On demand audit report creation
- Real-time action plan monitoring
- Risk maps that graphically display key audit findings

Automate and Improve Audit Processes

Perform On-Site Audits

STARS Audit can improve the accuracy and efficiency of any type of business audit. Whether at a desk or in the field, inspectors are guided through the audit process using intuitive tools and a user-friendly interface. Questions are answered with a simple mouse click while visual indicators display workflow status at each stage of the assessment. Out-of-compliance items trigger the creation of specific findings and recommendations.

To fully automate an audit, inspectors can use Pocket PCs, laptops, or Tablet PCs from which data can be uploaded once complete. Audits can also be performed via the Web.

Document Recommendations

For each noncompliant item, an auditor can document specific findings and recommendations. Standard recommendations can also be automatically generated to capture consistent information about nonconforming items.

Conduct Self-Assessments

In addition to formal audits, facility managers can easily perform self-assessments to enable compliance and gauge ongoing progress. The results can be monitored throughout the organization and evaluated against past audit scores.

Tailor Audit Content to Your Needs

Customize Audit Templates

STARS Audit enables customers to create customized assessments using client-specific checklists, standards, workflow and scoring methodologies. Designed for maximum flexibility, audits can be tailored to an organization's regulatory requirements, internal best practices, or any other criteria. To increase efficiency, pre-audit questionnaires can be used to define the right set of questions for each audience.

Private Labeling

To further integrate STARS Audit with other internal applications, STARS Audit's interface can be branded with customer logos, color schemes, and nomenclature.

STARS™ Enterprise™

Built on the Microsoft® .NET™ framework, STARS Enterprise serves as the platform for the next generation of CS STARS technology products, leveraging Web services to deliver enhanced accessibility, performance, and extensibility.

Manage Action Plans and Track Progress

Create an Action Plan

One of the most challenging aspects of any audit process is efficiently managing the follow-up associated with deficiencies found during an audit. STARS Audit streamlines the process by promptly disseminating action items using a highly configurable, Web-based workflow that includes automated e-mail notifications.

In a truly efficient process, the ability to hold stakeholders accountable for correcting deficiencies is critical. STARS Audit enables individual recommendations and action plans to be assigned to the appropriate responsible party. Target dates and budgets can be specified to track timelines and expected cost for completion. Images and files can also be attached to provide supporting documentation about items in need of correction, and also to aid in verifying items that have been completed.

Risk Maps

STARS Audit allows customers to create risk maps that provide a graphic representation of risks, conditions, or shortcomings discovered during the audit process. Risk maps help managers visually identify items that are critical due to significant impact or strong probability.

Evaluate and Monitor Progress

STARS Audit offers robust reporting options for analysis of audit data including a library of pre-defined report templates, ad-hoc reporting capabilities, and integrated drill-down features. Managers can use their MySTARS home page, or one of many customizable reports, to view outstanding action items, to keep tabs on approaching target dates, and to analyze trends in audit results. Report distribution tools allow audit reports to be automatically scheduled and distributed to stakeholders, making it easy for both system users and non-users to monitor audit and remediation progress.

Combine Risk and Audit Data

Integrate Risk Information

CS STARS is leading the way in providing clients with an integrated and consolidated view of risk information. STARS Audit acts as a repository for pre-loss information that is integral to enterprise risk management. When integrated with other CS STARS risk and claims management solutions, clients can view combined pre- and post-loss data—claims, incidents, property values, recommendations, and audit scores—to more accurately assess the value and impact of loss-prevention and loss-control strategies and efforts.

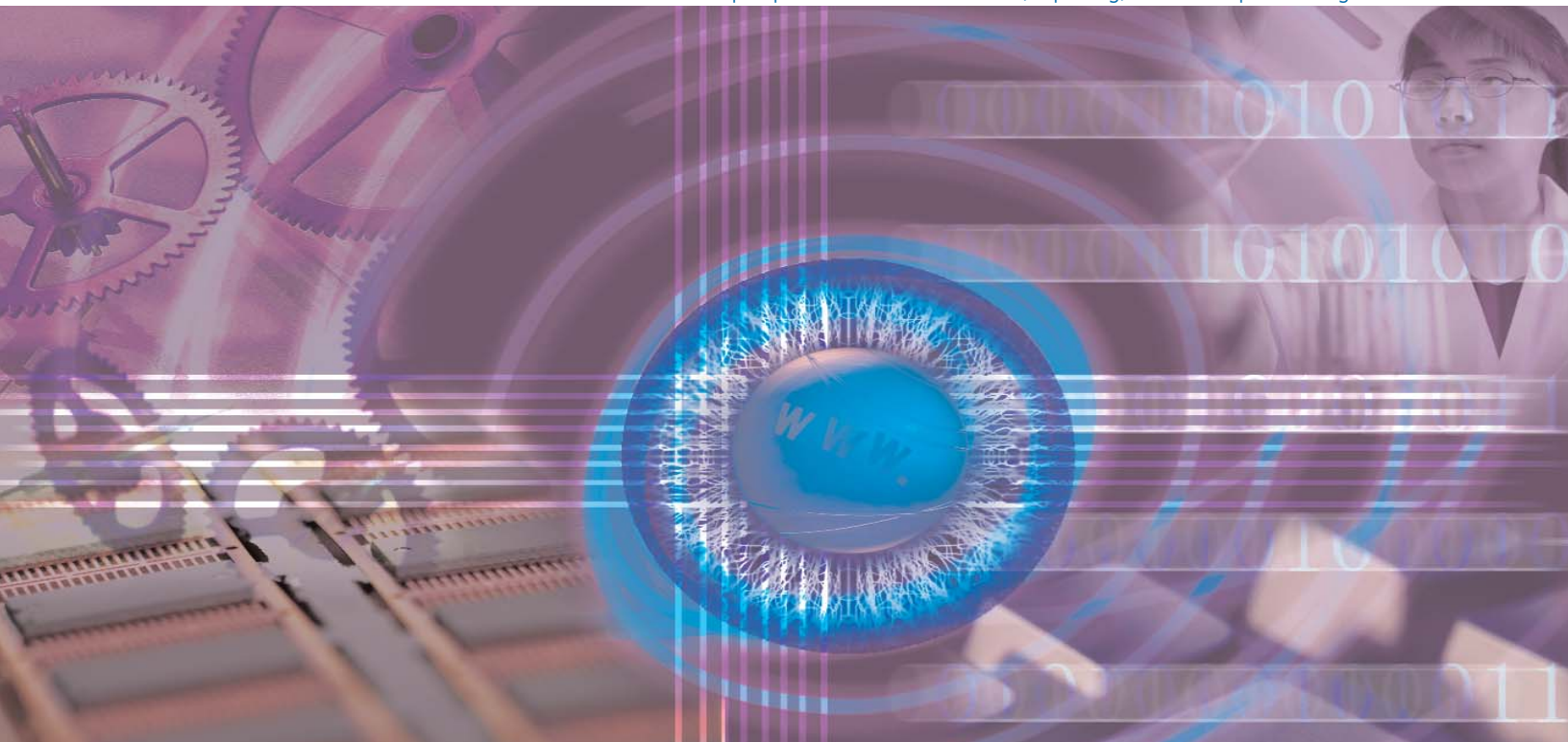
Environmental, Health, and Safety Audits

STARS Audit includes a library of templates that can guide you through complex environmental, health, and safety audits. Authored and maintained by a leading publisher of reference and interpretive material, these comprehensive templates offer detailed reference text to support auditors.

Claims Audits

Automatically download claims data into STARS Audit and answer audit questions with a simple mouse click. Create your own audit template or choose one from our audit library. Instantly run audit reports and develop action plans or upload audit results into specific claims files.

STARS Audit can help improve audit-data collection, reporting, and action-plan management.





STARS Audit Features

- Configurable audit protocols, reports, and workflows
- Action plans for tracking recommendations and corrective actions
- Risk maps that graphically display key audit findings
- Automated notification of critical target dates
- Pre-defined report templates and ad-hoc reports
- Library of environmental, health, and safety audit templates
- Audits via laptop, Tablet PC, Pocket PC, or the Web
- Private-label options allow use of customer logo and color scheme
- Ability to integrate audit results with risk information
- Hosted by CS STARS or installed locally
- Conforms with COBIT 4.0, ISO 17799 and ITIL control standards

The information contained in this publication provides only a general overview of subjects covered, is not intended to be taken as advice regarding any individual situation and should not be relied upon as such.

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CS STARS™

With more than 40 years of industry experience, CS STARS LLC is committed to delivering leading technology products for managing risk, claims, and insurance.

CS STARS' software and services include:

- Risk and Claims Management
- Claims Administration
- Audit Solutions
- Medical Bill Review
- Legal Matter Management
- Call Center Solutions
- Data Services

To learn more about CS STARS, visit www.csstars.com, call (800) 927-3343, or email solutions@csstars.com.

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